

Company: **AEP GROUP**



















PRODUCTS AND SERVICES OFFER CATALOG

Thank you for being a First Class customer with our dedicated 24/7 team.

A dedicated and trusted team of employees is at your service 24 hours/day, 7 days/ week, in order to ensure uninterrupted communication and make sure your needs are met with maximum speed and highest quality.

Business RED tariff plans:

Join over 20,000 business customers who use RED tariff plans, and have chosen not to worry about their communication costs through unlimited communication:

Business RED	Business RED Pro	Business RED Prime	Business Black
 20GB Unlimited Internet	 35GB Unlimited Internet	 50GB Unlimited Internet	 Unlimited Internet
 Unlimited National Minutes	 Unlimited National Minutes	 Unlimited National Minutes	 Unlimited National Minutes
 Unlimited National SMS	 Unlimited National SMS	 Unlimited National SMS	 Unlimited National SMS
 150 & 150 International Minutes & SMS	 250 & 250 International Minutes & SMS	 400 & 400 International Minuta & SMS	 600 & 600 International Minuta & SMS
3,000 ALL	4,800 ALL	8,500 ALL	12,500 ALL

Vodafone NEXT tariff plans:

With NEXT tariff plans, you will have uninterrupted communication and more control over your expenses!

Vodafone Next X+	Vodafone Next S+	Vodafone Next M+	Vodafone Next L+
0.5 GB	3 GB	6 GB	12 GB
4G 0.5 GB	4G 3 GB	4G 6 GB	4G 12GB
800 & 800 National Min&SMS	2500 & 250 National Min & SMS (national/Int)	3500 & 350 National Min&SMS (national/Int)	4500 & 450 National Min&SMS (national/Int)
0 SMS towards Vodafone	2500 SMS towards Vodafone	3500 SMS towards Vodafone	4500 SMS towards Vodafone
0 International Minutes	20 International Minutes	40 International Minutes	100 International Minutes
1,000 ALL/Month	1,500 ALL/Month	2,000 ALL/Month	3,000 ALL/Month

In order to further optimize your communication experience, tariff plans can be integrated with other additional bundles, as below:

International Minutes Optional Bundle	Monthly Fee	Data Add-ons	Monthly Fee
30 Minutes	300 ALL/month	MB (Optional)	1 GB - 500 ALL/month
60 Minutes	500 ALL/month	MB (Optional)	2 GB - 800 ALL/month
120 Minutes	2,300 ALL/month	Business Pass*	10 GB – 100 ALL/month
200 Minutes	3,700 ALL/month	Video Pass**	8 GB – 600 ALL/month
300 Minutes	5,500 ALL/month	Combo Pass***	5 GB – 500 ALL/month
400 Minutes	7,500 ALL/month		

International minutes are valid for the following countries: *Italy, Greece, FYROM, Kosovo, Serbia, Montenegro, Germany, United Kingdom, USA, Turkey, Canada, France, Switzerland, Belgium, Holland, Spain, Romania, Austria, Bulgaria, Sweden, Poland, Norway, Czech Republic, Croatia, Slovenia, Australia, Ireland, Hungary, Luxembourg, Cyprus, Bosnia, Denmark, Russia, China, Ukraine, Finland, Portugal, Slovakia, Malta, Israel and South Africa.*

*Business Pass includes email, navigation, text chat, voice communications with the applications Gmail, Yahoo Mail, Outlook, Google Maps, Waze, WhatsApp Messenger app Text, WhatsApp Voip, Facebook Messenger app Text, Facebook Messenger Voip, Viber app Text. MB from the Business Pass bundle can not be used while roaming.

**Video Pass includes Facebook Messenger app Text, Facebook Messenger Voip

***Combo Pass includes WhatsApp, Messenger, Call+, Viber, Facebook, Instagram, Pinterest, Skype, Snapchat



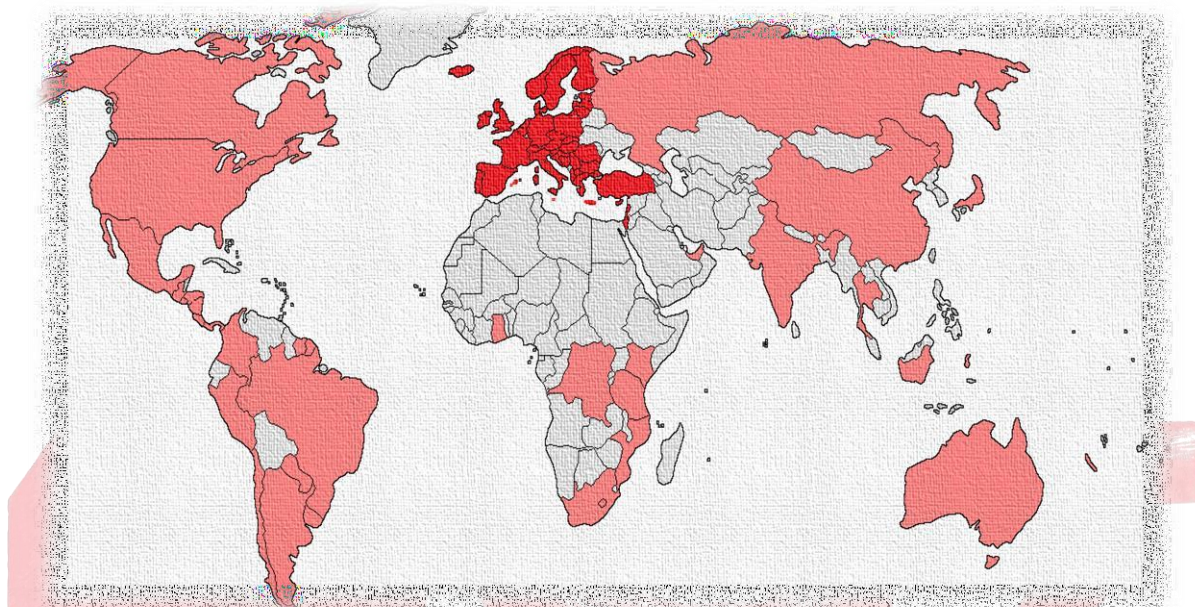
*10GB të vlefshme në: Gmail, Yahoo Mail, Outlook, Google Drive, Google Maps, Waze, WhatsApp Messenger app Text, WhatsApp Voip, Facebook Messenger app Text, Facebook Messenger Voip, Viber app Text.

Vodafone Albania Sh.A. Sales Department – Head Quarters
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VODAFONE GLOBAL

RED Roaming – Customers that have chosen one of the Business RED tariff plans pay 60% less while roaming than customers in other tariff plans, because Business RED offers the possibility of roaming like at home, in 103 countries worldwide for a small daily fee.

- Vodafone Networks
- Partner Networks
- Other



RED Roaming	
In Europe + USA & Canada	Only with 200 ALL per day, if you are RED (or FREE if you are Business Black*) you may use your monthly plans components as if you are in Albania.
Rest of World	Only with 1000 ALL per day, if you are RED nëse je RED you may use your monthly plans components as if you are in Albania.
Other non-partner networks	Roaming tariffs that are applied start at 360 ALL/min for outgoing minutes and 192 ALL/minute for incoming minutes.

Notes – Unlimited Internet, once tariff plan data has depleted is at a reduced speed is not applicable while roaming.

Optional bundles are not a part of the RED roaming offer.

** For the Business Black tariff plan, the RED Roaming daily fee will not be applied in the networks Europe + USA & Canada, except when the subscriber spends more than half of the month in roaming for three months without interruption, in which case Vodafone reserves to the right to apply the fee or terminate the service in accordance with the contract.*

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OTHER BENEFITS


Data Share SIM-offered only by Vodafone Albania and costs 480lek/month. For Business RED customers this service is provided free of charge. Through this service you have the opportunity to use your internet package on a secondary device (eg tablet) without having to activate an additional number.

Vodafone Mobile Broadband (VMB) - One of the main ways to increase employee efficiency is to provide the opportunity to work "on the go". Your employees can connect to their laptop without the need to be in the office, via Vodafone Mobile Broadband, a USB modem designed for 3G/4G network, which enables Internet browsing and exploration remotely.

Vodafone Mobile Broadband Enterprise Tariff Plans:

Product		Monthly Fee	
VMB 7GB		1,200 ALL/Month	
VMB 15GB		1,920 ALL/Month	

Text 141: M1	Optional Internet Add-ons	Text 141: M2	Optional Internet Add-ons	Text 141: M3	Optional Internet Add-ons
Bundle Fee	MB	Bundle Fee	MB	Bundle Fee	MB
300 ALL	1 GB	500 ALL	2 GB	800 ALL	5 GB



E-Bill - Through the electronic billing service, Vodafone customers can electronically access their invoices in a simple and secure way.

With e-Bill you are notified by SMS / Email:

- Maximum payment date.
- Actual month bill amount and total amount
- Detailed information on the usage of each number on your account





Vodafone has transformed the communication experience, forever. Vodafone Albania, a technology leader, offers services of a new dimension for your business. Customers will benefit from Fixed telephony, TV and broadband services up to 100 Mbps of the same maximum quality as mobile telephony.



Smart Working Bundle - Companies that choose the Smart Working bundle increase business productivity, reduce management costs and offer to their employees a better work-life balance. We are ready to guide our customers in choosing the best Smart Working solutions by integrating them within a Digital Working strategy that includes security, full data management, collaboration, business continuity and introduction of new businesses opportunities.

Solution Benefits

- **Data Security** - The "VPN" service is a feature that can be activated through a VPN tunnel that enables the creation of a virtual private network by guaranteeing remote access of all office data. This solution guarantees the privacy and complete security of business data by creating a private communication channel.
- **Virtual Meetings** - The Virtual Room solution simplifies business communication through dedicated and secure virtual rooms. The creation of these communication models increase collaboration in distance by adapting dynamically and from different devices, to enable Smart Working.
- **Continuous Communication** - The PBX solution enables advanced fixed telephony management service for the business. Directly from the online platform, businesses can manage fixed telephony, welcome messages, coordinate simultaneous calls to certain employees, put personalized answers on the menu and much more.



Office 365 - Office 365 from Vodafone gives you all your favorite Microsoft software, like Word, Excel, and PowerPoint, on all your devices, storing documents in the cloud when you choose, so you can use them wherever you are. And with Exchange email, Teams, SharePoint and Online storage, it is more than just your office, it is your complete IT solution. Your business could work from the digital workplace in a more efficient and productive way to drive value for the business.

Solution Benefits

- Safe storage of documents in the cloud, so you can access them anywhere and have visibility over the movement of company documents at any time
- Your favorite Microsoft programs like Word, Excel, PowerPoint, SharePoint and Teams can be installed on all your devices
- Exchange e-mail, instant message, and video conference for collaboration between employees to be as efficient as possible



My Business SMS - My Business SMS from Vodafone, is a service that enables you to send SMS in bulk, quickly and at a low cost. This service can be used for various purposes such as marketing, emergency announcements or internal staff announcements.

Solution Benefits

- Contact customers quickly & easily
- Create effective marketing campaigns
- SMS can be personalized and sent to the client within seconds
- Generates historical reports

VODAFONE INTERNET OF THINGS

Around the world, industries are being transformed by the Internet of Things (IoT). With IoT, we connect machines, devices and objects to the internet, turning them into intelligent assets that communicate with the world around them. This can enable you to unlock new revenue streams, improve efficiency and increase customer engagement and loyalty.



Vodafone Smart Fleet - Vodafone Smart Fleet is a telematic IoT solution that is tailored especially for companies that control remotely a group of vehicles. It provides users instantly the ability to manage through a professional & user-friendly web interface, all the vehicles & drivers movements and whereabouts. Smart Fleet offers a cost-effective, end-to-end solution, standard and premium telematic devices and sensors, our Private APN connectivity for enhanced security, our management platform and 24/7 assistance via our call operating centers.

Solution Benefits

- Live location tracking of all the fleet
- Detailed routes view & historic data reports
- Fuel levels management & fuel consumption reports
- Drivers behavior metrics & score
- Geofence & POI fleet management
- Instant alerts & administrative reports
- Extra added features with modern sensors

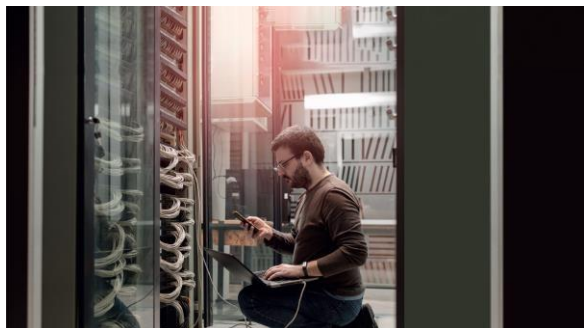


Vodafone Smart Cooler - Vodafone Smart Cooler is an innovative solution that gives you the power to monitor all your assets in the field remotely and assure that your products are enjoyed in the right temperature and in optimal conditions. You no longer have to worry about a sudden change in temperature, if a power failure occurs or if someone leaves the door open as you receive alerts in real time!

Solution Benefits

- Integrated End-to-End solution (Platform, Connectivity, Devices)
- Complete visibility of all your assets in the field through location tracking
- Immediate information on where assets are located even in the event of loss or theft (Pop up, e-mail, SMS)
- Monitor the sales performance of a touchpoint
- Asset status on/off
- Temperature, humidity & door opening sensors

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Leased Lines - By opting for a single expert supplier, you can save money and time managing all your communications. Vodafone Albania is committed to design and operate a transmission infrastructure that delivers high-quality and reliable service to its customers throughout the country. It uses proven, sophisticated planning tools and is committed to redundancy and transport network diversity aiming to guarantee high availability of transmission network. Our

Dedicated Internet services, Data Links and Private APN solutions are ideal for connecting single and multi-site office locations.



Vodafone Private APN - Our Private APN Solution gives you a secure private network using the mobile access technologies, so you'll enjoy cost-effective connectivity, with options for remote and mobile access. This solution is ideal to organizations that need a simple secure access solution to their central business applications from employees on the move, or to organizations that have a large number of end-terminals (POSes, ATMs, Telemetry Devices) that need to be connected on a private network.

Solution Benefits

- A private connectivity, with a network separate from the internet, and possibility of configurations that meet your needs and budget.
- Once the initial service setup is completed, expansion can be done within minutes, compared to days or weeks for other solutions.
- Your employees can have secure access to company information anytime and anywhere.
- Pay only for the capacity you need and have a single bill for all the communication services.

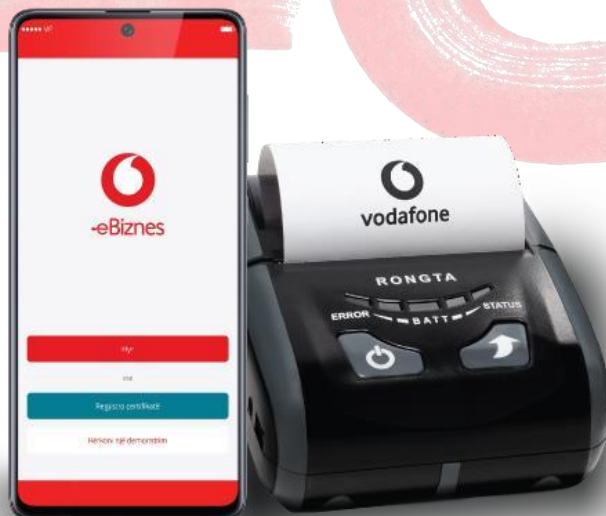
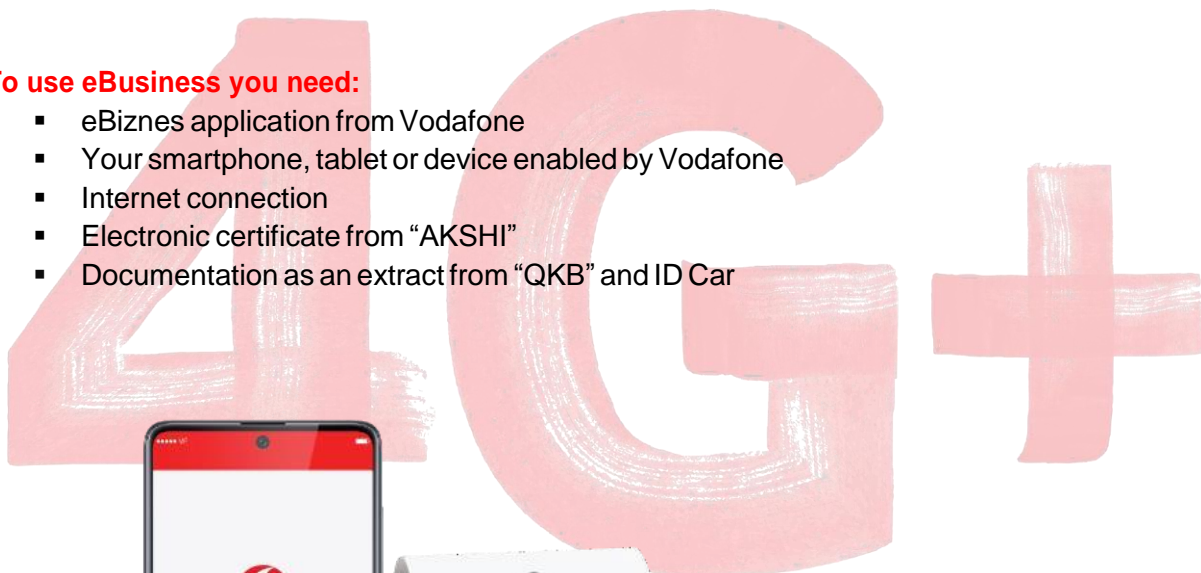


What is eBiznes from Vodafone?

eBusiness is the newest and most efficient solution for **fiscalization of tax invoices** and **declaration of real-time** sales to the General Directorate of Taxes in accordance with Law no. 87/2019 dated 18.12.2019, "On the Invoice and the Circulation Monitoring System".

To use eBusiness you need:

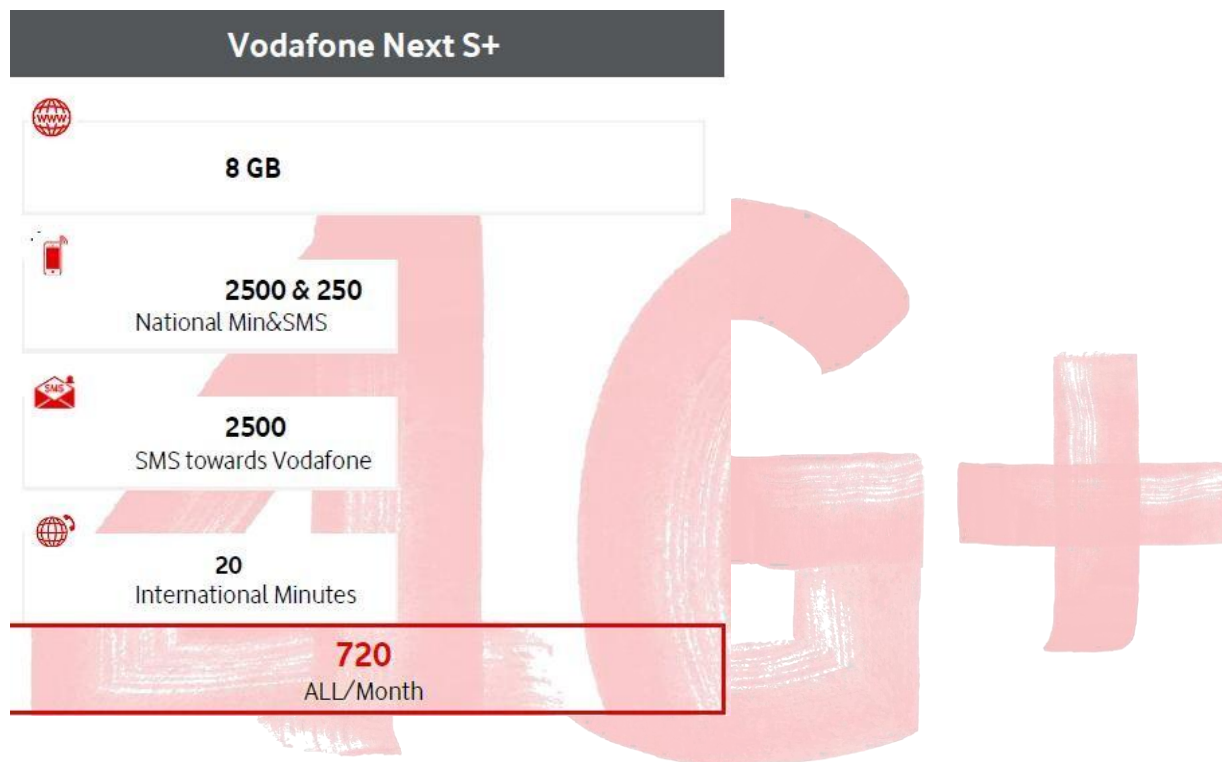
- eBiznes application from Vodafone
- Your smartphone, tablet or device enabled by Vodafone
- Internet connection
- Electronic certificate from "AKSHI"
- Documentation as an extract from "QKB" and ID Car







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For the numbers in NEXT S+ tariff plan will have a discount of 780 ALL VAT included and an additional of 2 GB free of charge and the tariff plan will be like below :



The graphic displays the 'Vodafone Next S+' tariff plan details. It features a dark grey header with the plan name. Below are four white boxes with icons: 8 GB (data), 2500 & 250 National Min&SMS (calls and SMS), 2500 SMS towards Vodafone (SMS), and 20 International Minutes (minutes). A red-bordered box at the bottom highlights '720 ALL/Month'. A large, faint red '720+' is overlaid on the right side of the graphic.

Vodafone Next S+	
	8 GB
	2500 & 250 National Min&SMS
	2500 SMS towards Vodafone
	20 International Minutes
720 ALL/Month	

Expressing our full confidence that this offer fits your needs, we remain at your disposal for anything else you may need.

Thank you!